



## **HARD DRIVE CRUSHER (SEM Model 0101) SERVICE PROGRAM**

In order to insure maximum operational effectiveness, the SEM Hard Drive Crusher (Model 0101) should be maintained on an annual basis. Given the complexities of the unit, the best method to maintain the unit is at the factory where special consideration is given to safety and the special tools required to analyze the system.

### ***How the “Return-to-Factory” program works:***

- SEM will ship a Customized Shipping Crate to the customer’s dock. A “Shipping Plug” for the Hydraulic Fluid Reservoir with installation instructions will be included with the shipping crate.
- Customer will install the “shipping plug” into the system, pack the Crusher in the custom crate and have it ready for pick-up at the customer’s shipping dock. Customer will then contact SEM who in turn will make arrangements for a freight carrier to pick-up the crate and ship it to the SEM Factory in Westboro, MA.
- Upon arrival, SEM will perform a complete overhaul of the unit replacing any part that is covered under warranty. If a part is required that is NOT covered under warranty, SEM will contact the customer to discuss the various repair options.
- Once the Service is complete, SEM will repack the unit and return it to the customer’s dock.

### ***Maintenance Program – Statement of Work (SOW)***

1. Check the overall operation of the system including all safety switches.
2. Drain and Replace the Hydraulic Fluid
3. Replace and Install a NEW Anvil.
4. Clean the entire system.
5. Perform final test to insure proper operation.

NOTE: Spare replacement parts are not included. All parts are factory genuine. SEM will contact user for authorization prior to the implementation of any out-of-warranty parts.

### ***Program Summary;***

#### ***Price includes:***

- Freight-out of custom packaging.***
- Freight-In from customer to SEM.***
- Replacement of Hydraulic Fluid.***
- Installation of New Replacement Anvil.***
- Return Freight-out to Customer Dock.***

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